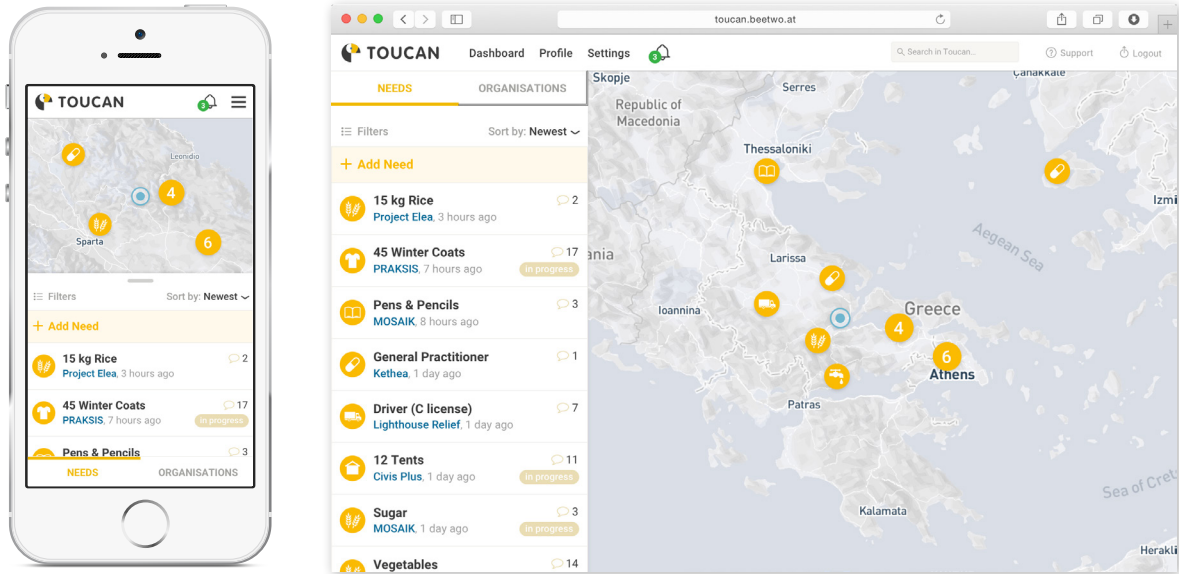




## Collaboration Platform for NGOs in emergency situations



### What is Toucan?

Toucan is an online emergency relief platform. It enables communication among humanitarian actors in emergency situations. Toucan facilitates sharing information and coordinating resources, whether supplying food or urgent medical assistance. NGOs become more aware of who provides what services where. It was developed with the input of NGOs working with refugees in Macedonia, Bosnia & Herzegovina, Serbia, and Croatia, and the International Director of Emergency Response at SOS-Children’s Villages International.

### Why Toucan?

A lot of tools exist for NGOs to communicate with each other, yet none are tailored to their needs. Facebook and WhatsApp lead to: long communication threads, no prioritisation of issues, no map view, no closing of issues, no safe environment for sensitive data.

### Toucan allows NGOs to:

- Register
- Define radius of operation (location/city)
- Create issues divided according to type (e.g: medical, supplies)
- Select notification rules
- Have a discussion platform for specific issues
- Close issues once resolved

### Project status:

Toucan is now in use in Greece for organisations working with refugees. In August 2017, we conduct a second testing phase together with NGOs in Greece and roll out the full product by the end of 2017. Toucan will be available worldwide for any NGO in emergency situations.

#### Partners



The Connection in Vienna, Centre for Peace Studies Croatia, Info Park Serbia, Legis Macedonia, CPI Foundation Bosnia and Herzegovina

#### Implementation in Greece



#### Funded by

BUNDESKANZLERAMT ÖSTERREICH



We are a social enterprise based in Vienna, a group of developers, engineers and designers applying their skills and experience to the social sector. Our goal is to create solutions with and tailored to the needs of social initiatives. We want to improve lives and support the valuable work of social initiatives.

#### Who is BeeTwo?

BeeTwo consists of an interdisciplinary team: developers with a deep experience in imagining, planning, developing and passion for social impact, of designers, and individuals with long-time experience working with and for social initiatives.

#### We co-create with:

Social initiatives such as Caritas Vienna, SOS-Children’s Village International, socialbusiness incubators, with freelance developers and designers and microfinance institutions.